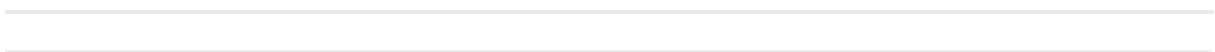


www.onewest.co.uk



Important – please pass to your Business Manager

**Additional help for you
from Christmas and beyond**



Some thoughts from Steve de-Bruin – Head of Client & Business Services

Our team has been thinking hard about how best we can help our customers even more as we move towards the end of the year.

It does not need saying it has been a peculiar one but at last there are positive signs & the prospect of an end to our concerns with Covid.

During the Pandemic we have all had to find ways to deliver in different ways. We have been delighted to be asked to help as many of you as much as we have.

To continue to deal with this growth in demand & to prepare for next year, we have decided to increase our resource availability for you.

We are now **recruiting** two additional **Senior Information Governance Officers** who will help us continue to provide our services in the way you tell us you want them.

We are advertising right now first point of contact being **Rob Long**; Robert_Long@bathnes.gov.uk .

As we all know though, there is a way to go until we reach 'the new normal'. We appreciate that schools are still having to work hard, with the agility needed in order to deliver quality teaching in an unpredictable environment.

Several of us here at One West have children in year groups which are required to isolate right now – we can see how well things are generally being organised and we thank you for it.

Inevitably though, we can see this situation tests **Remote Working plans** and also creates some exposure to **Data Protection risks** – the main thing is that if you are unsure – **contact us**: One_West@bathnes.gov.uk .

Of course, Covid has brought different ways of working to the fore. Some of these to us, seem well worth preserving.

Recognising this we have put together some excellent **Remote Training packages** you might be interested in:

All of these are being delivered by our experts in each subject **live**. They take circa one hour each and are suitable for groups of up to **15** people wherever they are working.

We are offering:

Cyber Security awareness

Dealing with Freedom of Information Requests

Effective Business Continuity planning

Management of Risk

These are suitable as **refreshers**, for **new starters** (or those who haven't been trained) and for **general awareness**.

We know we need to be agile too! So – we can **tailor to suit**, are **flexible** on when we deliver and are happy to work via **Teams, Zoom** or **Skype** as preferred.

If you want to talk about any of these drop us a line One_West@bathnes.gov.uk .**Jo Buchan** or **myself** would love to have a chat about what we can provide. **We really can make this bespoke to your needs.**

Charges for this are very reasonable – we remain intent on quality services provided via a **square deal** for all.

We aim to add more of these presentations as time goes on. Excitingly we hope to release one soon helping schools & Multi Academy Trusts to evaluate how they are doing with their responses to **Climate Change**.

More of that in due course.

Don't forget to keep using our web site to access the resources we make available.
www.onewest.co.uk .

We look forward to hearing from you!

Thanks Steve



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Our mailing address is:

One_West@bathnes.gov.uk

Want to change how you receive these emails? Just let us know
