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Important information
Please pass to your Business Manager

Additional Services on offer in 2021



A Square Deal approach from One West

2020 has demanded efforts from us all that we perhaps couldn't have imagined.

2021 will see a return to normal though & that will mean other priorities and needs, paused for a while, will come to the fore & have to be addressed.

We are giving a great deal of thought to what is going to be important, how we can help you with that & also, how we can bring new services to you.

As ever we aim to continue to adopt a partnership approach & we always want to offer a 'square deal' in doing so.

Here is what we have to say:

#1 Internal v External Audit provision:

Next year Multi Academy Trusts are required to separate Internal & External Audit. Often till now, the providers of this have been the same, so quite a change is in the offing. Our advice is to start discussions early – demand will be high.

If interested & we don't do it for you already, audit is a 'core service' for us so we are happy to help.

#2 Business Continuity:

This has been an area pushed to the forefront over the last year. The temptation now, is to breathe a sigh of relief but is that the right thing?

Actually, organisational reflection naturally, usually shows deficiencies in planning & for sure the hard won lessons learned should not be lost.

The truth is that it is likely that at some point plans will be needed again & they need to be kept ready.

We can explain how Business Continuity Planning can be maintained simply & effectively & also the role of Business Continuity Exercising which is key.

#3 Cyber Security:

In 2021 most organisations are signalling that they are going to work differently.

This means more remote working, increased reliance on a range of IT platforms & hand in hand with that an increase in Cyber Security risks which are always on the rise.

Many learning providers have IT suppliers but these are not necessarily, best placed to assess compliance.

Don't know who to talk to? In the last year we have recruited some excellent staff involved in Cyber Security appraisal & we are keen to talk more about how we can help.

#4 Records Management::

2020 has thrown up the question – why have records on site at all – or at least why not look to minimise this?

Effective records management can increase organisational resilience, efficiency & security enormously.

True to say on this one – most people don't know what is possible & how affordable it is & for that reason we think a conversation with you might be well worthwhile.

We have a fully fledged facility already in operation. It offers rapid scanning of current records, retention scheduling & secure disposal, document retrieval & receipt & distribution of post electronically – why not learn more?

#5 'Green' Sustainability Assessment:

The 'Green Agenda' might have been a little swamped in 2020 but 2021 should allow a return.

It's probably the most important conversation to be having for both our and our childrens generations.

Yet often, schools don't have a clear picture of exactly what they might be doing to contribute, how much they are actually doing & how to go about doing more.

If interested 2021 will see One West launch 'Green' Sustainability Assessments to help with just this.

We want to talk with interested organisations now.

Why us?

We understand the varied & competing demands which you face going forward. A **partnering** approach to the Specialist Professional Services we offer is key & often where value & efficiency is best served.

We always offer a **square deal** based on trust, understanding of customer need & the **expertise** to deliver in the way needed.

Want to have a conversation?

Drop us a line before, during or after the holiday period and we will happily get this arranged. Contact:

Steve_Debruin@bathnes.gov.uk or

Jo_Buchan@bathnes.gov.uk

Thanks and have a good build up to Christmas.

All of us at One West



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