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Important information  
Please pass to your Business Manager

## Responding to the 'new normal'



### **Additional services from One West in 2021**

It is just about a year since Covid came & everything got turned upside down.

As we emerge out into the spring with high hopes, our reality is that things are going to be different.

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As with any major event, we learn, re-examine our priorities & change. Some of this is for the better, with more home working opportunities & certainly across all age groups, a greater familiarity with IT & platforms like Zoom, Teams & Skype.

Children may have missed school but at least they have often learned to better handle independent learning. It will be interesting to see how this benefits them back in the school setting. .

**Recognising the change in organisational & personal priorities that we see, we are adding to and revising our services.**

As ever we aim to continue to adopt a partnership approach & we always want to offer a 'square deal' in doing so.

**So - what's on offer?**

**Records Management:**

The last year has thrown up the question – **why have records on site at all** – or at least why not look to minimise this?

Effective records management can increase organisational resilience, efficiency & security enormously. It frees space & saves money.

Over the last month you might have spotted we have been telling you all about this. We have had lots of very positive interest & we look forward to working with customers on this.

If you have missed the bulletins – let us know. We can get them to you & would love to talk further.

**Cyber Security:**

In 2021 most organisations are signalling that they are going to work differently.

This means **more remote working**, so increased reliance on a range of IT platforms & hand in hand with that an increase in Cyber Security risks, which are always on the rise.

Many learning providers have IT suppliers but these are not necessarily, best placed to assess compliance.

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Customers are telling us they want some extra due diligence & we are very happy to help with that.

Look out for our series of bulletins on Cyber Security & IT Audit over the next month. We will be telling you more about what we offer & how you can get some assurance.

**We also have some things in the pipeline:**

**'Green' Sustainability Assessments:**

The 'Green Agenda' might have been a little swamped in 2020 but 2021 should allow a return.

It's probably the most important conversation to be having for both our and our childrens generations.

Yet often, schools don't have a clear picture of exactly what they might be doing to contribute, how much they are actually doing & how to go about doing more.

2021 will see One West launch 'Green' Sustainability Assessments to help with just this.

**And don't forget:**

**Internal v External Audit provision:**

This year Multi Academy Trusts are required to separate Internal & External Audit.

Often till now, the providers of this have been the same, so quite a change is in the offing.

**Want to have a conversation?**

Drop us a line and we will happily get this arranged. Contact:

[Steve\\_Debruin@bathnes.gov.uk](mailto:Steve_Debruin@bathnes.gov.uk) or

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**Thanks.**

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The One West team.

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