



Important information
Please pass to your Business Manager

**Make use of our free
resources to help you day to
day**



**Get better equipped for when business
demands come your way**

As ever we are continuing to work really closely with our customers. Part of that is ensuring we offer the right **services** & the right **support** with the right **flexibility** to help you with your **business demands**.

So far so **good** – we are really pleased that nearly **100%** of customers who come to us stay or use us again. There is a reason for that & if you want to be part of it give us a try – **you're more than welcome!**

Meantime why not have a look at & use some of our **FREE resources** on our web site www.onewest.co.uk .

Communication means a lot to us & we continue to work on giving our customers more of what they **need**.

You might especially be interested in our **News Bulletins**:

<https://www.onewest.co.uk/free-resources/news-and-bulletins/newsletters/>

Just lately we have covered **SARs** – preparing for action, Handling **Disciplinary & Grievance** & how to get help with **Cyber Security**. We update regularly & there are lots of back topics on other subjects of interest.

We also have **free Podcasts** on **Business Continuity, Fraud Prevention & GDPR** have a look – they are well worth a listen if you are interested:

<https://onewest.co.uk/free-podcasts/>

We are often asked, so we also have **Posters** available – some for staff & some for children, largely to do with **Data Protection**. Check them out - they are **bright, impactful & FREE**.

<https://www.onewest.co.uk/free-resources/news-and-bulletins/posters-free/>

For **Members** a reminder you have access to an even more **extensive range** of materials & you may not have checked these for a while. They are all available for download at **any time** you want as part of our service to you:

<https://onewest.co.uk/my-account/members-area/>

(Don't forget your login!)

Don't forget to find us on **Twitter** and **LinkedIn** - you can use the buttons below. We are updating frequently with current issues.

Our focus is on working in partnership & developing long term relationships based on **quality, trust & value**. That means that you can work with us with confidence.

If not already why not have a conversation with us & talk about how we might help you?

Drop us a line and we will happily get this arranged. Contact:

Steve_Debruin@bathnes.gov.uk or

Jo_Buchan@bathnes.gov.uk

Thanks

The One West team.



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Our mailing address is:

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