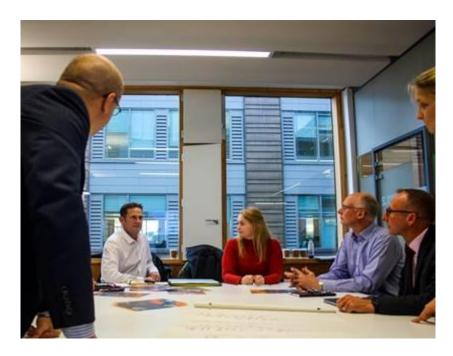


Important information Please pass to your Business Manager

Make use of our free resources to help you day to day



Get better equipped for when business demands come your way

As ever we are continuing to work really closely with our customers. Part of that is ensuring we offer the right **services** & the right **support** with the right **flexibility** to help you with your **business demands**.

So far so **good** – we are really pleased that nearly **100%** of customers who come to us stay or use us again. There is a reason for that & if you want to be part of it give us a try – **you're more than welcome!**

Meantime why not have a look at & use some of our **FREE resources** on our web site www.onewest.co.uk .

Communication means a lot to us & we continue to work on giving our customers more of what they **need**.

You might especially be interested in our News Bulletins: https://www.onewest.co.uk/free-resources/news-and-bulletins/newsletters/ Just lately we have covered SARs – preparing for action, Handling Disciplinary & Grievance & how to get help with Cyber Security. We update regularly & there are lots of back topics on other subjects of interest.

We also have **free Podcasts** on **Business Continuity, Fraud Prevention** & **GDPR** have a look – they are well worth a listen if you are interested: https://onewest.co.uk/free-podcasts/

We are often asked, so we also have **Posters** available – some for staff & some for children, largely to do with **Data Protection**. Check them out - they are **bright**, **impactful** & **FREE**.

https://www.onewest.co.uk/free-resources/news-and-bulletins/posters-free/

For **Members** a reminder you have access to an even more **extensive range** of materials & you may not have checked these for a while. They are all available for download at **any time** you want as part of our service to you: https://onewest.co.uk/my-account/members-area/ (Don't forget your login!)

Don't forget to find us on **Twitter** and **LinkedIn** - you can use the buttons below. We are updating frequently with current issues.

Our focus is on working in partnership & developing long term relationships based on **quality**, **trust** & **value**. That means that you can work with us with confidence.

If not already why not have a conversation with us & talk about how we might help you?

Drop us a line and we will happily get this arranged. Contact:

Steve_Debruin@bathnes.gov.uk or

Jo_Buchan@bathnes.gov.uk

Thanks

The One West team.

