



Important information
Please pass to your Business Manager

**A new way to access our
services whenever you need
them**



**Talk to us about our Flexible Service
provision options**

**Quick, easy access to what you need, when you
need it**

Legislative changes regularly place **additional demands** on organisations & the Business Leaders within them.

Potential needs surrounding GDPR, SAR's, FOI, EIA, Cyber Security, Records Management, Audit & Risk Management, Business Continuity & Disciplinary & Grievance Investigation & more are **ever present**.

Largely these are **unpredictable** in terms of when they occur & often they are **intertwined** in terms of what needs to happen to deal with them.

Meantime organisations are trying to move forward with **development work**, are **greatly hindered** & the result of incoming requirements though they are legally legitimate is a worry.

They add **pressure** & increase **costs** because resource has to be set aside 'on watch' for the next thing that happens **or** a risk is taken hoping that it won't.

The result is often the same – a problem is identified, appropriate internal resource isn't available & there is a scramble to find out who might help, increasing **time** & **pressure** on all.

That's even before the rigmarole of setting up a supplier & issuing an order is done.

It does not have to be so!

Why not consider a **simple, affordable** & **quick** means of accessing the services you need when you need them?

This is what our **Retention Agreements** are all about.

They are a '**square deal**' approach to ensuring when you need us we can help – no hassle, no procurement exercise – just **quick engagement** to start to help you with what is needed.

One West has established itself as the **premier supplier** of Specialist Professional Services in the South West. We have some of the best people with an extensive offer of services.

Our Retention Agreements can give you access to support with:

- Data Protection
 - Disciplinary & Grievance Investigations
 - Subject Access Requests
 - Cyber Security problems
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- Freedom of Information requests
- Audit & Risk Management
- Business Continuity
- Records Management (including Retention)
- And more!

Our focus is on working in partnership & developing long term relationships based on **quality, trust & value**. That means that you can work with us with confidence.

Our agreements are **simple & affordable** & if you don't use the time commissioned with us you **never lose** it – it just rolls over until you have a need.

Why not have a conversation with us & talk about how this might help you?

Drop us a line and we will happily get this arranged. Contact:

Steve_Debruin@bathnes.gov.uk or

Jo_Buchan@bathnes.gov.uk

Thanks

The One West team.



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Our mailing address is:

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