



Important information
Please pass to your Business Manager

**Easy access our services
whenever you have the
need**



**Talk to us about our Flexible Service
provision options**

Quick, easy access to what you need, when you need it

Legislative demands on organisations & the Business Leaders within them tend to increase & so most usually there is **more** to do not **less**.

This means potential needs surrounding GDPR, FOI, SAR's, EIA, Disciplinary & Grievance investigation, Cyber Security, Records Management, Audit & Risk Management & Business Continuity & more are **ever present**.

The problem is these are **unpredictable** as to when they will occur & quite usually, they are **intertwined** in terms of what needs to happen to deal with them.

Organisations rightly are trying to move forward with **business development**, & quite usually are **greatly hindered** by having to deal with what they must. The result is real worry.

There is no doubt potential issues add **pressure** & increase **costs** because resource has to be set aside 'on watch' for the next thing that happens **or** a risk is taken hoping that it won't.

This means often when a problem is identified the necessary internal resource isn't available & then there are hasty efforts to find out who might help. It adds up to increased **time** demands & greater **pressure** on all.

Then of course there is the need to set up a supplier & issue an order. Sometimes even that can take a fair bit of time!

Happily, there is a different way

Why not consider a **simple, affordable & quick** means of accessing the services you need when you need them?

This is what our **Retention Agreements** are all about.

They are an **efficient, cost friendly** approach to ensuring when you need us we can help – no procurement exercise – just a speedy response to start to help you tackle what is needed.

One West has established itself as the **premier supplier** of Specialist Professional Services in the South West. We have some of the best people with an extensive offer of services.

Our Retention Agreements can give you access to support with:

- Data Protection
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- Disciplinary & Grievance Investigations
- Subject Access Requests
- Freedom of Information requests
- Business Continuity
- Audit & Risk Management
- Records Management (including Retention)
- Cyber Security problems
- And more!

Our focus is on working in partnership & developing long term relationships based on **quality, trust & value**. That means that you can work with us with confidence.

Our agreements are **simple & affordable** & if you don't use the time commissioned with us you **never lose** it – it just rolls over until you have a need.

Why not have a conversation with us & talk about how this might help you?

Drop us a line and we will happily get this arranged. Contact:

Steve_Debruin@bathnes.gov.uk or

Jo_Buchan@bathnes.gov.uk

Thanks

The One West team.



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Our mailing address is:

One_West@bathnes.gov.uk

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