

Important: Regarding Records
Management - please pass to your
Business Manager, HR Manager & Data
Protection Officer

Need to get to grips with Records Management?









Our expertise allows us to work with customers quickly & effectively, to solve the Records Management problems they have.

So, what does it all **entail** & how might you **benefit**?

# 1. Collection and storage.

Utilising our all electric vehicles, we move your records to one of our two sites. We have 11.5 Km of racking, with over 800,000 files and around 74,000 boxes already! Your records will be in good company & absolutely safe.

#### 2. Indexing

We have bespoke software, designed by us, to index all of the records we hold. Of the 10 million or so individual sheets of paper we have, we know exactly where & what everything is, all of the time.

#### 3. Retrieval & Scan on Demand

When you want information, retrieval is easy. Mostly our customers want 'Scan on Demand' so we supply as digital images. Largely that is same day & sometimes if needed, within the hour. We can scan up to AO & have fast scan technology, which can handle volume quickly.

## 4. Retention

We manage retention for our clients. Because records are required to be kept for different lengths of time, we ascribe each record a retention period, ensuring it is right for type. Some records are kept for perpetuity – the oldest ones we have go back to 1602!

We can review & compile retention schedules fit for your organisation.

### 5. Digitisation

More & more organisations want to get rid of paper and digitise everything. We have the facility to do that. We can also handle microfilm and microfiche, with the ability to turn them into PDF's as part of what is stored for you.

#### 6. Disposal

Many records absolutely have to be disposed of appropriately. We handle confidential waste both with records stored by us & with those on customers own sites.

We are thinking 'green', with our Euro 6 controlled air zone compliant vehicles & by ensuring records are eventually recycled as fresh paper. That's over 23 tons of recycled confidential waste per annum.

If you have a current problem with Records Management we would love to help. Equally we will be happy to work with clients at any time in the future too.

## You can check out our specialist Records Management service here:

https://onewest.co.uk/records-management/

One West is working with over **450** organisations throughout the South of England offering Specialist Professional Services. You can look at all our service via www.One West.co.uk

If interested & you want to talk to us about any of our services you can ring on 01225 395959 or contact, Steve\_Debruin@bathnes.gov.uk

It would be great to hear from you.

The One West team